

Lighthouse Express Car Wash (LHECW) Clean Club Wash-A-Day/Share Card Agreement PROGRAM OVERVIEW/TERMS & CONDITIONS

The Monthly Wash-A-Day program provides the convenience of getting a wash/service a day up to 30 times in a month for a monthly amount per vehicle at any LHECW location. This program will be in effect unless canceled by either party. The Share Card Program entitles the cardholder to use their membership card with any vehicle they wish with a limit of four Category 5 washes a month. Unused washes do not carry over to next month, have no cash value, and are non-transferrable.

Participation in the Wash-A-Day program requires an Automatic Recharge Authorization membership card with a valid license plate in each participating vehicle for identification purposes and is valid with the designated vehicle only. The card and or license plate may not be swapped to another vehicle. The card will not be honored if damaged or moved to a different vehicle. The Share Card also required an Automatic Recharge Authorization but is not limited to one vehicle and may be used across multiple vehicles.

This programs requires authorization for LHECW to deduct the monthly program fee from your credit card account on or about the 1st day of each month. Program memberships are billed the entire current month and partial months are credited via additional free washes/tokens as determined by LHECW. LHECW will be the billing party shown on your bill. The monthly program fee may be increased without notice, but will generally be posted at the LHECW location 30 days prior to changing.

PROGRAM LIMITATIONS

The benefits of the designated Monthly Wash-A-Day program cannot be combined with other discounts or club offers, coupons, gift cards/certificates, or complimentary services.

Washes/services will be available during normal business hours, subject to circumstances, including, but not limited to, inclement weather and equipment failure.

Wash-A-Day Program applies to one vehicle only, but can be transferred to a new/different customer vehicle by visiting any location. Minimum time for any vehicle on the membership is 90 days and can not be transferred to new vehicle until limitation is met and satisfied.

Wash-A-Day program membership is for personal use only and is not valid for Taxi/Limousine, or other professional vehicles.

The Share Card monthly program are limited as follows: 4 washes a month and can be used with any vehicle the paying member chooses. Minimum 3 month commitment at time of enrollment. Unused washes do not transfer over to next month and have no cash value.

I understand that I must be at least eighteen (18) years of age to participate in either of the Monthly programs. I may, however, be of any legal driving age to bring a vehicle to LHECW under this Agreement.

CANCELLATION POLICY / PROCEDURES

The Monthly Unlimited program shall remain in effect until actively cancelled by either party. Participation in the program may be canceled by giving 5 calendar days notice using any one of three options:

1) Go into any location and tell them that you want to cancel participation in the program.

2) Call 1-678-487-7716, and leave a message clearly stating your name, license plate #, and call back number, and reason to cancel the program

3) Go to www.lighthouseexpresscarwash.com to cancel the program

REFUND POLICY

No refunds or partial credit will be issued for charges already billed. Once billed, no refunds or partial credits will be applied for the remaining days in the month, but full benefits/use of the program will remain in effect until the end of the month unless the membership and all benefits are terminated by LHECW.

ABUSE POLICY & LHECW's RIGHT TO DISCONTINUE

The LHECW Monthly Wash A Day program membership card is associated with a single vehicle. LHECW monitors use and/or abuse of the Monthly Unlimited program. LHECW retains the right to discontinue participation in the Monthly Unlimited program at any time for any reason. The program is operated by LHECW at its sole discretion and may be cancelled or changed at any time with or without notice. In the instance the membership is terminated no partial credits or refunds will be given and compensation if any will be given at the sole discretion of LHECW.

DECLINED / EXPIRED CARDS POLICY

Credit cards declined on the billing date are given a grace period of 7 calendar days. LHECW will continue to attempt to charge the credit card during the grace period. During the grace period benefits/services in the selected program will remain in effect, but will discontinue at the end the business day on the last day of the grace period if the card or payment has not been tendered. LHECW store management will contact customers via phone and/or email during the grace period to notify them of the situation.

AUTOMATIC RENEWAL CHARGE AUTHORIZATION

I UNDERSTAND THAT BY SUBSCRIBING TO THE MONTHLY UNLIMITED PROGRAM, AND MY USE OF THE CARD CONSTITUTE MY AGREEMENT TO THE TERMS AND CONDITIONS OF THIS AGREEMENT. I ALSO UNDERSTAND THAT MY MEMBERSHIP BENEFITS MAY BE CANCELLED AT ANY TIME WITH OR WITHOUT NOTICE FOR ANY REASON. I WILL CONTINUE TO BE CHARGED THE MONTHLY FEE INDEFINITELY UNLESS I DISCONTINUE AS PER THE CANCELLATION POLICY/PROCEDURE OR IF MY MEMBERSHIP IS TERMINATED BY LIGHTHOUSE EXPRESS CAR WASH. I AGREE TO MAKE PAYMENTS OF THE MONTHLY FEE PERMITTED UNDER THIS AGREEMENT. I UNDERSTAND THAT MONTHLY CHARGES PERMITTED UNDER THIS AGREEMENT WILL BE MADE ON THE FIRST DAY OF EACH MONTH BUT MAY APPEAR ON MY CREDIT CARD STATEMENT ON DIFFERENT DAYS. I UNDERSTAND THAT MONTHLY CHARGES PERMITTED UNDER THIS AGREEMENT MAY BE INCREASED WITHOUT NOTICE.

PRIVACY

LHECW is committed to maintaining your trust by protecting personal information we collect about you, our consumers.

Minimum Commitment _3_ months.

