

Lighthouse Express Car Wash

Clean Club Wash-A-Day/Unlimited*/Share Card Terms of Agreement

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Lighthouse Express Car Wash (LHECW) Monthly Wash-A-Day / Unlimited Wash Program Terms and Conditions

WASH A DAY/ UNLIMITED PROGRAM OVERVIEW

The Monthly Wash-A-Day/Unlimited program provides the convenience of getting up to 30 times in a month and a wash/service a day as defined below for a monthly amount per vehicle at any participating LHECW location. This program will be in effect unless canceled by either party. The Share Card Program entitles the cardholder to use their membership card with any vehicle they wish with a limit of four Category 3 washes a month.

Participation in the Wash-A-Day program requires an Automatic Recharge Authorization membership card with a valid license plate in each participating vehicle for identification purposes and is valid with the designated vehicle only. The card and or license plate may not be swapped to another vehicle. The card will not be honored if damaged or moved to a different vehicle. The Share Card is not limited to one vehicle and may be used across multiple vehicles.

This program requires authorization for LHECW to deduct the monthly program fee from your credit card account on anniversary date of sign up. Program memberships are billed the entire current month and partial months are credited via additional free washes/tokens as determined by LHECW. LHECW will be the billing party shown on your bill. The monthly program fee may be increased without notice, but will generally be posted at the LHECW location 30 days prior to changing. Cash sign ups are allowed but subject to cash pricing (ie. Double membership cost)

PROGRAM LIMITATIONS

The benefits of the designated Monthly Wash-A-Day/Unlimited program cannot be combined with other discounts or club offers, coupons, gift cards/certificates, or complimentary services.

Washes/services will be available during normal business hours, subject to circumstances, including, but not limited to, inclement weather and equipment failure.

Wash-A-Day/Unlimited Program applies to one vehicle only, but can be transferred to a new/different customer vehicle by visiting any location and updating account formally with management.

Wash-A-Day program membership is for personal use only and is not valid for Taxi/Limousine, or other professional vehicles. Share Card are limited only the 4 max washes and can be used with any vehicle the paying member chooses.

I understand that I must be at least eighteen (18) years of age to participate in the Monthly Unlimited program. I may, however, be of any legal driving age to bring a vehicle to LHECW under this Agreement.

CANCELLATION POLICY / PROCEDURES

The Monthly Unlimited program shall remain in effect until actively cancelled by either party. Participation in the program may be canceled by giving 7 calendar days notice using any one of three options:

- 1) Go into any location and tell them that you want to cancel participation in the program.
- 2) Call 1-678-487-7716, and leave a message clearly stating your name, license plate #, and call back number, and reason to cancel the program
- 3) Go to www.lhecarwash.com to cancel the program

REFUND POLICY

No refunds or partial credit will be issued for charges already billed. Once billed, no refunds or partial credits will be applied for the remaining days in the month, but full benefits/use of the program will remain in effect for that month.

ABUSE POLICY & LHECW's RIGHT TO DISCONTINUE

The LHECW Monthly Wash A Day program membership card is associated with a single vehicle. LHECW monitors use and/or abuse of the Monthly Unlimited program. LHECW retains the right to discontinue participation in the Monthly Unlimited program at any time for any reason. Abusing vehicles on membership will be charged to credit card on file and if not successfully charged will be considered money owed and outstanding to LHECW. Any memberships abused may be revoked at any time at the discretion of LHECW.

DECLINED / EXPIRED CARDS POLICY

Credit cards declined on the billing date are given a grace period of 7 calendar days. LHECW will continue to attempt to charge the credit card during the grace period. During the grace period benefits/services in the selected program will remain in effect, but will discontinue at the end the business day on the last day of the grace period if the card or payment has not been tendered. LHECW store management will contact customers via phone and/or email during the grace period to notify them of the situation.

AUTOMATIC RENEWAL CHARGE AUTHORIZATION

I UNDERSTAND THAT BY SUBSCRIBING TO THE MONTHLY UNLIMITED PROGRAM, AND BY SIGNING THE AGREEMENT, I WILL CONTINUE TO BE CHARGED THE MONTHLY FEE INDEFINITELY UNLESS I DISCONTINUE AS PER THE CANCELLATION POLICY/PROCEDURE. I AGREE TO MAKE PAYMENTS OF THE MONTHLY FEE PERMITTED UNDER THIS AGREEMENT. I UNDERSTAND THAT MONTHLY CHARGES PERMITTED UNDER THIS AGREEMENT WILL BE MADE ON THE FIRST DAY OF EACH MONTH. I UNDERSTAND THAT MONTHLY CHARGES PERMITTED UNDER THIS AGREEMENT MAY BE INCREASED WITHOUT NOTICE. PROGRAM MEMBERSHIPS ARE PRO-RATED FROM THE DATE SOLD TO THE FIRST SOLD OF THE NEXT MONTH BILLING DATE. LHECW WILL BE THE BILLING PARTY SHOWN ON YOUR BILL.

PRIVACY

LHECW is committed to maintaining your trust by protecting personal information we collect about you, our consumers.

Minimum Commitment 1 month.